

Referring Physician Access Via Citrix System Requirements

PC Recommended System Requirements	
CPU	X86 1.5GHz higher
Memory	512 MB or higher
Disk drive	4 GB free hard disk space
Monitor	17-in SVGA color monitor with 1024 x 768 resolution, Small fonts*
Network interface card	10/100-Mbps full duplex network interface card or wireless desktop devices / Wireless 802.11 standard
Web browser	Internet Explorer Version 5.0 or later; Netscape Navigator or Communicator Version 4.78, 6.2, or later; Mozilla Firefox 1.0 or later.
Operating system	Windows NT 4.0 or later, Windows 2000, Windows XP, Windows Vista.
Other	3 button MS compatible mouse with scroll button. **
Network Connection	Broadband connection to the Internet required

* Highly recommended for image viewing. Flat panel units yield better results. Multiple monitors supported but not required.

** Scroll wheel highly recommended for image manipulation.

MAC Recommended System Requirements (available but no support provided)	
CPU/OS	Either an Intel-based Macintosh running Mac OS X Version 10.4 or later, or a PwerPC-based Macintosh running Mac OS X 10.3 or later
Memory	128 MB or higher
Disk drive	4 GB free hard disk space
Monitor	17-in color monitor with 1024 x 768 resolution
Network connection	Broadband connection to the Internet required
Peripheral software	Virus detection
Other	3 button MS compatible mouse with scroll button

Managing your PACS Password

We have provided below the requirements that must be followed to update your PACS password. If you have any questions about your account, please contact our Help Desk at 919-788-7885 or via email at helpdesk@wakerad.com.

- Must have at least 8 characters
- Must have at least one upper case letter
- Must have at least one lower case letter
- Must have at least one number digit
- Cannot be a password you have used before
- Cannot contain your user name in part or whole